

ACE Pyro Return Merchandise Authorization (RMA)

This form must accompany any items returned for repairs or upgrades.

IMPORTANT - Contact us prior to shipping your equipment for proper packing instructions.

First Name: _____ Last Name: _____ **Equip. Return Deadline:**

Email: _____ Phone: (_____) _____ - _____

If you have multiples of the same item needing the exact same repair or upgrade you may fill out 1 box for all. However, if items have different needs, list them separately. Use as many forms as necessary.

Item 1 SF Controller SF Module Std. Rail Mini Rail Manual Panel Other _____ Qty _____

REPAIR - Description of problem: _____

UPGRADE - List upgrades: _____

Item 2 SF Controller SF Module Std. Rail Mini Rail Manual Panel Other _____ Qty _____

REPAIR - Description of problem: _____

UPGRADE - List upgrades: _____

Customer is responsible for all shipping costs. Repairs or upgrades not covered by warranty may incur additional costs. ACE Pyro will provide an estimate for customer approval prior to commencement of work. Payment in full must be received prior to equipment being returned to customer.

Please sign below to acknowledge your agreement with these terms.

Authorizing Signature: _____

Bill to

Name: _____ Company _____

Address: _____

City: _____ State/Province/Region: _____

Country: _____ Zip/Postal Code: _____

Ship to Same as Bill to

Name: _____ Company _____

Address: _____

City: _____ State/Province/Region: _____

Country: _____ Zip/Postal Code: _____

StarFire Controllers should be sent in the original shipping box. If you no longer have it, please contact us for packing material.

Ship Equipment to: ACE Pyro, 13001 E Austin Rd, Manchester MI 48158 Phone: 877-223-3552

FOR OFFICE USE ONLY

Date Items Received: _____ / _____ / _____ Shipping/Upgrade Order # _____ **Payment Recieved?**

Date Completed: _____ / _____ / _____ Date of Return Shipment: _____ / _____ / _____

Work done by: _____